



## **The GlobalTalk™ Teleconferencing System**

- ☎ GlobalTalk™ rapidly establishes outgoing conference calls to multiple participants without having to dial numbers individually.**
- ☎ GlobalTalk™ saves money by eliminating the need for a conference bridge or operator.**
- ☎ GlobalTalk™ allows conferences to happen on short notice, often in less than a minute.**
- ☎ GlobalTalk™ status and presence allows the moderator to monitor the participants. No more “roll-calls”.**
- ☎ GlobalTalk™ allows the moderator to directly control who is on the conference call. Someone cannot “sneak-in” simply by knowing the conference access code.**
- ☎ GlobalTalk™ sends “blast-out” messages to phones, mobiles, or PDAs. Get information to the people who need it now.**

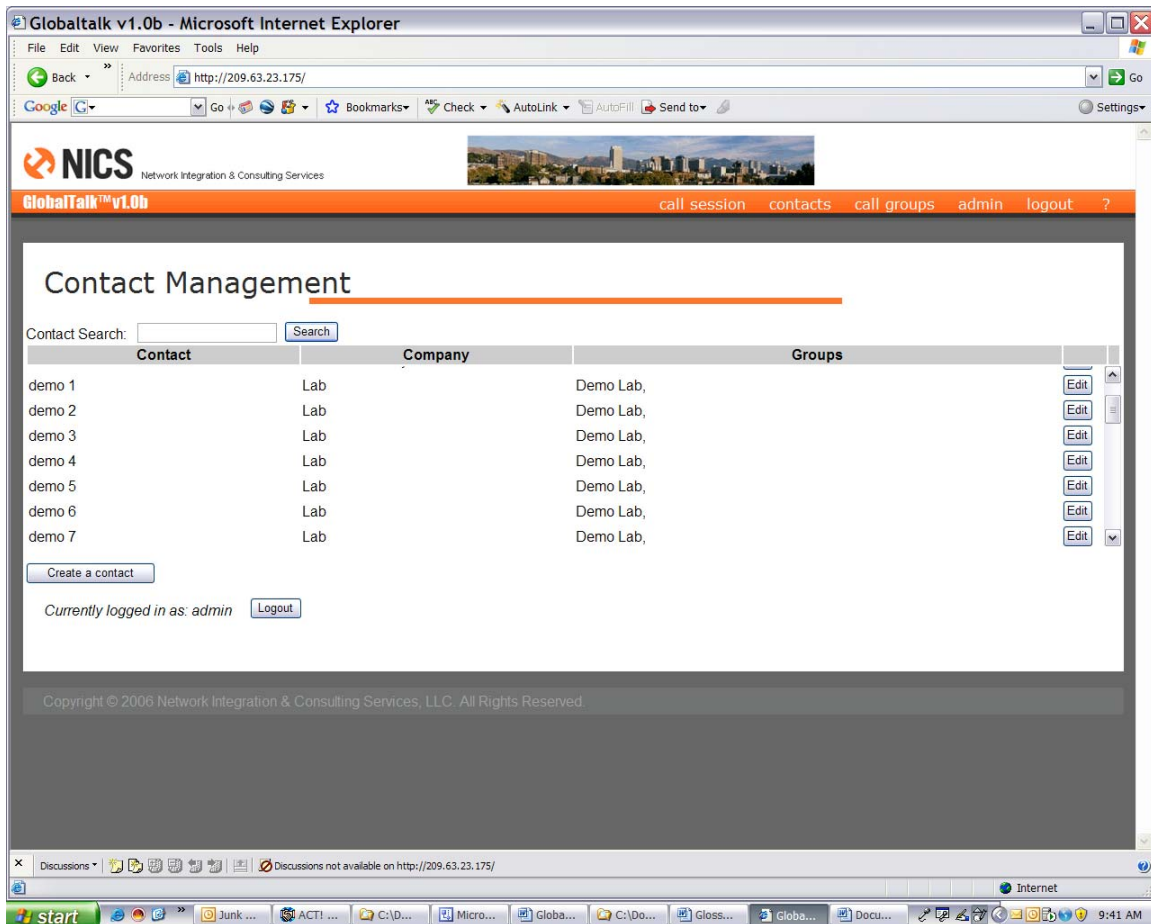
**GlobalTalk™ is a state-of-the-art teleconferencing system for those involved in collaborative activities such as:**

- Emergency Response**
- Engineering**
- Investor Relations**
- Corporate Communications.**

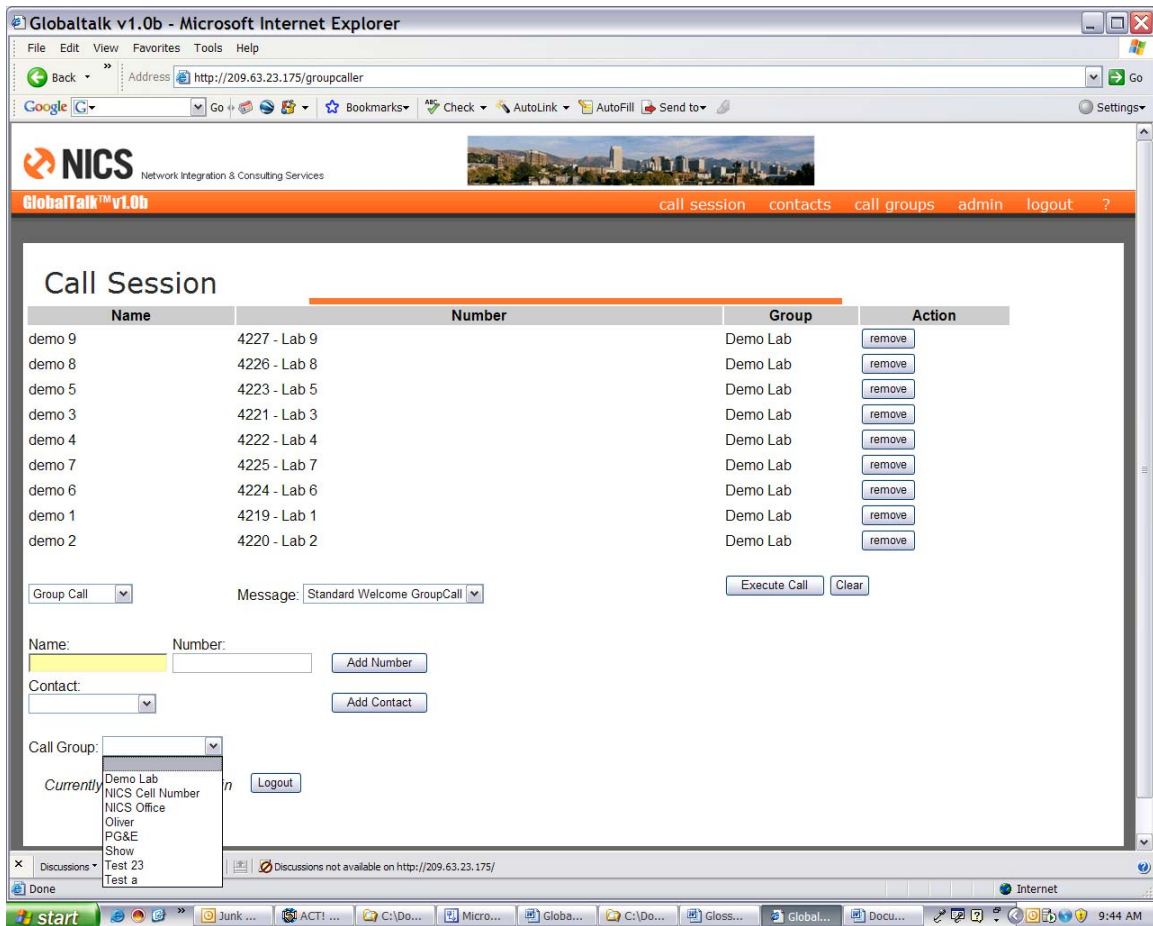
## How does GlobalTalk™ work?

**GlobalTalk™** is accessed through a browser window on the network or remotely through a VPN or other secure connection.

The **GlobalTalk™** server stores a database of names of people the user may wish to include in a teleconference. The names can be listed individually or in pre-defined “call groups”. New contacts and “call groups” can be easily added to the database.



When the user wants to initiate a conference call, they click on the “contacts” and/or “call groups” on the list they wish to include, then press “Execute Call” to initiate the simultaneous dial out.

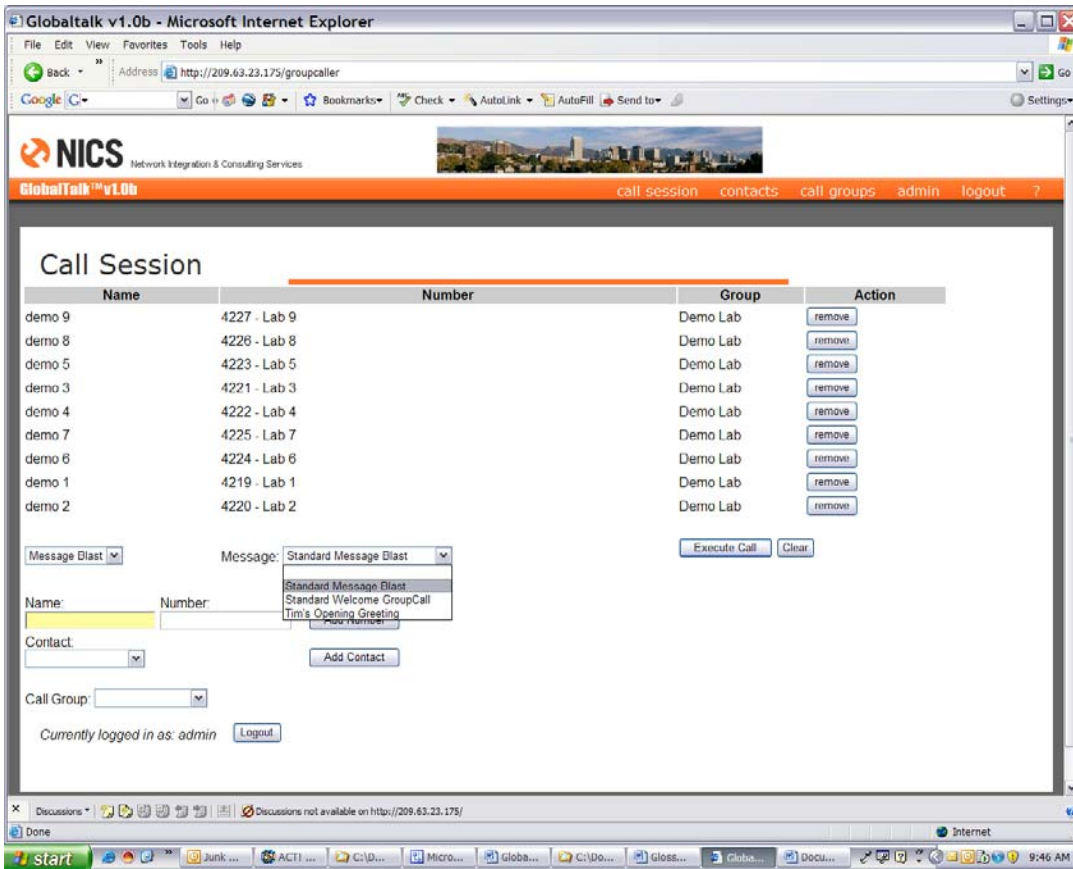


**GlobalTalk™** dials all of the numbers simultaneously, and then when the respondent answers, it cues them with a statement “you have an incoming conference call from \_\_\_\_\_. Press 1 to enter the conference call”.

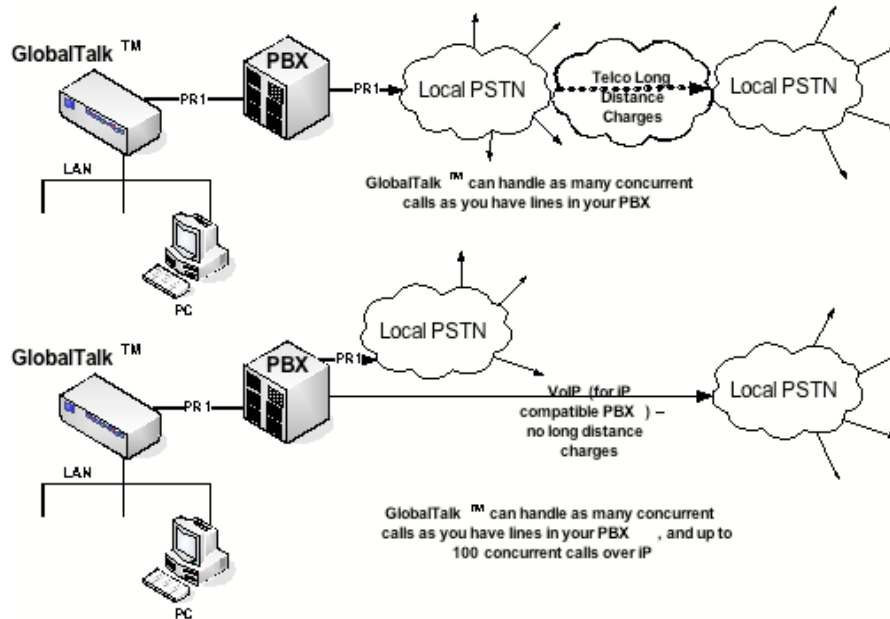
For a particular contact, if the call goes to voicemail or there is no answer, then that contact is not included in the conference call. The conference instigator has a display of status and presence so that they know who is on the call.

GlobalTalk™ can be configured to dial a second or third number for a particular party if there is no answer at the first number.

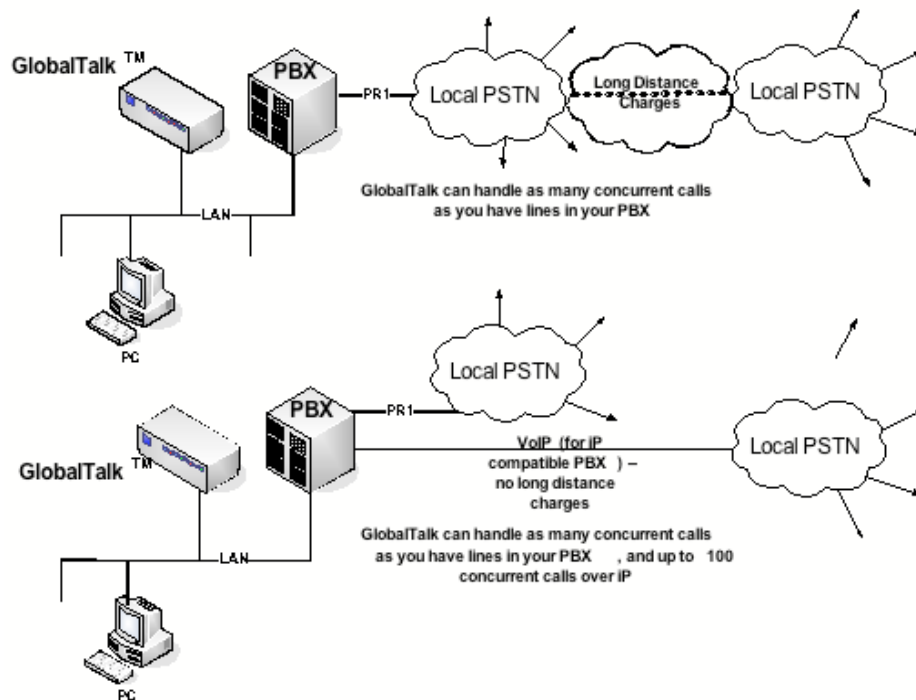
GlobalTalk™ also has the ability to send pre-recorded messages as a means of rapid information dissemination. This blast-out message capability provides an enormous opportunity for the rapid dissemination of important messages.



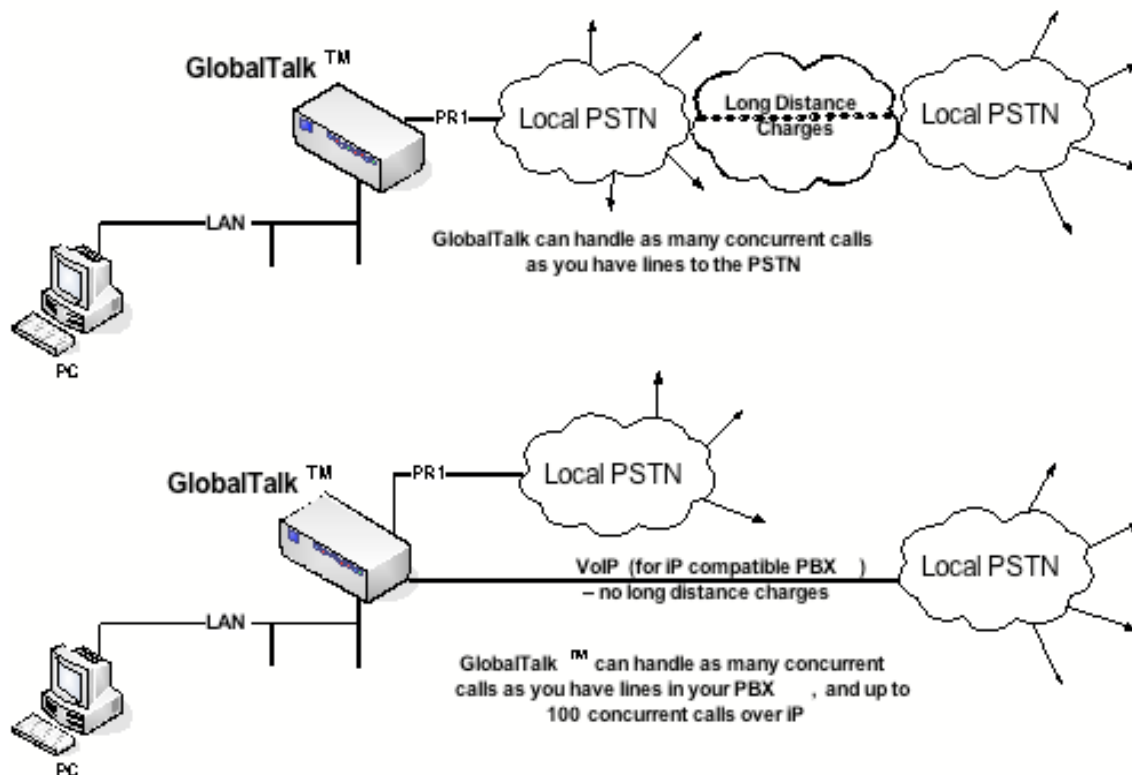
GlobalTalk™ can be configured to work through PBX through a PRI line as shown below:



or via a LAN:



Or without a PBX at all:



## **GlobalTalk™ can:**

- ☎ Create a database of contacts either individually or through Active Directory
- ☎ Create and edit call groups
- ☎ Use a search function to locate individuals within groups
- ☎ Operate with or without a PBX in place
- ☎ Be either H.323 or SIP enabled
- ☎ Select a number of individuals from the database and/or a predefined group and call them all with the one click of the mouse
- ☎ View the participants of a group and add or remove selected names before making the conference call
- ☎ Include multiple groups in a call
- ☎ Add-in individuals or groups from the database after a call has started
- ☎ Accept an incoming call from an individual and patch them into an existing conference
- ☎ Track the progress of each call from dialing to answer and identify when the phone is busy, not answered, or goes to voicemail
- ☎ Re-dial to a second or third telephone number of an individual
- ☎ Send blast out messages from a menu of pre-recorded messages.

For more information about the remarkable features and ease of use of GlobalTalk™ please contact:

### **NICS**

**392 East 12300 South Suite L  
Draper UT 84020  
801-254-3125**

John Edwards 1-250-519-0244:  
[john@nicserv.com](mailto:john@nicserv.com)

Tim Willoughby 1-801-938-1015:  
[timw@nicserv.com](mailto:timw@nicserv.com)



**GlobalTalk™** was developed by Network Infrastructure and Consulting Services (NICS) of Salt Lake City, Utah, and is a member of the RAVIN™ family of communications products. [www.nicserv.com](http://www.nicserv.com)